RAPP

Effective Reliable Safe To Use

NEANN

firelogistics

CAPABILITY STATEMENT

Company Overview

Through our brands NEANN® and firelogistics®, RAPP Australia Pty Ltd provides lifesaving equipment to state ambulance, fire & rescue and other emergency responders.

Our priority is to help our clients achieve their goals by making lifesaving equipment that is effective, reliable and safe to use. Established more than four decades ago, we continue to develop new lifesaving products that remove unnecessary stress from an already tense emergency situation.

COMPANY DETAILS

Lara, Victoria 3212

(03) 5284 0925

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sales@rappaustralia.com.au

rappaustralia.com.au
neann.com.au
firelogistics.com.au

Certified System
Quality
ISO 9001
SAI GLOBAL

RAPP Australia Pty Ltd is a leading provider of medical and firefighting products and equipment to emergency services and departments across Australia.

Our Purpose

We are constantly researching for new methods, materials, and technologies to ensure our products exceed the demands of our customers for every emergency situation.

In an emergency when someone's life is in danger, every second counts. We design our equipment to take all unnecessary stress and timewasting out of a situation.

We do this by having the person using our products at the forefront of our minds when we are designing. We are always striving to continually improve our sustainability focus and create products that are as environmentally friendly as possible.

Our Brands

Within RAPP Australia Pty Ltd, we have two industry leading brands under our umbrella: **NEANN® and firelogistics®**. With these two brands, we supply important lifesaving equipment to ambulance services, hospitals, fire and rescue services and Defence departments across the country.

What makes both NEANN® and firelogistics® different is our understanding of emergency services and our commitment to ensuring our products are effective, reliable, and safe to use.

NEANN® is our largest division, providing lifesaving medical equipment to state and territory ambulance, fire and rescue and Defence departments across the country. NEANN® supplies, designs, and manufactures lifesaving medical equipment and products. We also are the exclusive distributors of some of the best medical equipment in the world.

We offer custom designed products to suit client needs. NEANN® has provided these products to state and federal government agencies and hospitals for more than forty years.

firelogistics® is RAPP Australia's fire and emergency equipment division, supplying firefighting and rescue equipment to many of Australia's fire and rescue services.

Our products are effective, safe, and reliable, meaning they can be depended upon in even the harshest of extremes. Our equipment continues to set the industry standard for emergency service agencies across Australia and beyond.

These are some of our other distributorships:

WEINMANN medical technology | Allied Healthcare Products Inc. | Veinlite® | MERCEDES TEXTILES LIMITED Innovation delivered.™

Industries We Serve

RAPP Australia Pty Ltd has been the chosen supplier of medical and firefighting equipment for state and federal government agencies for many years. We have ongoing contracts with key government and industrial clients because our service and products are trusted and industry leading.

- **Fire and Rescue**
- **Ambulance Services**
- **Defence**
- **Life Saving Organisations**
- **Hospitals**
- **Maritime, Mining and Industrial**
- **Event Medical Services**

Our NEANN® first aid and medical emergency equipment is trusted by every state government in Australia.

Corporate and Social Responsibility

At RAPP Australia, we believe in giving back to our community in whatever way we can. This takes many forms for us, including event sponsorship, supporting volunteers, continuous innovation, and striving to ensure we are doing everything we can to protect our environment. Initiatives that we've adopted include:

- **Supporting our staff that are emergency service volunteers**
- **Ongoing donations of goods-in-kind to good causes – both international and local**
- **Always reviewing and improving our sustainability practices including installation of a solar farm for the factory and use of more bio-degradable fabrics**
- **Continuous research and development on the safety of our products, including the use of anti-microbial fabrics**
- **Providing Australia's Defence Industry and other government agencies with a reliable sovereign capability manufacturing facility**
- **Employment of a diverse work force in our factory, situated in Regional Victoria**

Rotary

Certificate of Appreciation

RAPP AUSTRALIA

has rendered significant and meritorious service by

Support to UKRAINE APPEAL FOR MEDICAL SUPPLIES

In recognition of which this certificate is presented by

THE ROTARY CLUB OF GEELONG CENTRAL

Presented this FOURTEENTH *day of* FEBRUARY 2023

Signed

Title CLUB PRESIDENT

We have staff across all company levels, from production to sales and management, that volunteer in their local emergency service departments.

Our Clients

Because of the usability, reliability, and safety of our products, we have been entrusted to supply valuable lifesaving equipment to Australia's ambulance, fire and rescue and other agencies.

We also serve the Australian Defence Force and other emergency responders including Surf Life Saving Australia and St John Ambulance.

NSW Ambulance

FIRE + RESCUE

NEW SOUTH WALES RURAL FIRE SERVICE

QUEENSLAND AMBULANCE SERVICE

AMBULANCE VICTORIA

FIRE RESCUE VICTORIA

SA Ambulance Service

AMBULANCE TASMANIA

Tasmania Fire Service

SES

SURF LIFE SAVING

St John

Royal Flying Doctor Service

Australian Government
Department of Defence

CFA

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